

Pick & Pack Charges

(Exclusive of 9% GST)

Service Type	Description	Fulfilment Services	
		Qoo10 / Qprime	SmartShip / Others
Basic Service Fee (Pick & Pack)	~ 2 Kg	S\$1.50	S\$2.00
	~ 5 Kg	S\$2.00	S\$2.50
	~ 10 Kg	S\$2.50	S\$3.50
	~ 20 Kg	S\$3.00	S\$4.50
	~ 30 Kg	S\$3.50	S\$5.50
Grade Discount	Premium Grade >201	Not Applicable	N/A
	Gold Grade >1001		5%
	VIP Grade >2001		10%
Qty Surcharge	1-5 Qty	Free	
	every 5 Qty after	S\$0.50	
Material Surcharges	Mailer bags	-	S\$0.20
	Box Type #1 (25x13x11)	-	S\$0.30
	Box Type #2 (27x21.5x15)	-	S\$0.40
	Box Type #2-1 (20x25x29)	-	S\$0.60
	Box Type #3 (36x36x36)	-	S\$1.10
	Box Type #4 (60x60x40)	-	S\$2.90
	Bubble Wrap	S\$0.40	
Service Type	Description	Fulfilment Services	
		Qoo10 / Qprime	SmartShip / Others
Storage Fee (Ambient)	~ 15 Days	Free	
	~ 30 Days	S\$30/M/CBM	
	~ 60 Days	S\$30/M/CBM	
	~ 90 Days	S\$60/M/CBM	
	~ 180 Days	S\$90/M/CBM	
	+ 180 Days	S\$180/M/CBM	
Others	SKU Labeling Charge	S\$0.30 per pcs	
	Returns Handling Charge	S\$1.50 per parcel	
	Disposal Charge	S\$0.30 per pcs	
	Shipback Charge	S\$0.30 per pcs	
B2B Process	B2B withdrawal / Qty Charge	Charging by SKU: S\$15 (1-10 SKUs)	
		(every 5 SKUs after S\$5)	
		ex) 10 SKU = S\$15	
		11~15 SKU = S\$20	

Service Type	Description	Fulfilment Services	
		Qoo10 / Qprime / Smartship	Remarks
Cargo Admin & Handling Fee	Processing cargo & D/O	S\$20/Cargo & D/O	D/O & Cargo belonging to the same shipment must be delivered to the warehouse within the same working day.
			Cargo volume must not exceed 100 pallets per each cargo and D/O.
SKU Inbound Fee	SKU Counting & Location	S\$0.05/qty	Based on completion

B2B(3PL)

S/N	Description	Charges Per Container	Remark
1	Unstuffing by Palletize(20ft)	S\$100	*Unstuffing of Standard pallet(Exclude odd size packages) *Kindly Pre-alert at least 1 business in advance
2	Unstuffing by Palletize(40ft)	S\$150	*Overtime(Monday to Friday 18:00 ~ 23:59 hrs, Saturday 12:30 hrs- 23:59 hrs): 1.5x given rate *Sunday, Public Holidays and Midnight : is 2x the given rates
3	Unstuffing by loose(20ft)	S\$250	*Unstuffing of Standard Cartons only(Exclude odd size packages) *Kindly Pre-alert at least 1 business in advance
4	Unstuffing by loose(40ft)	S\$400	*Overtime(Monday to Friday 18:00 ~ 23:59 hrs, Saturday 12:30 hrs- 23:59 hrs): 1.5x given rate *Sunday, Public Holidays and Midnight : is 2x the given rates