

**Pick & Pack Charges**

		Current	
Charge Type	Description	Qoo10 Qprime	SmartShip Others
	~ 2 Kg	NA	NA
Basic Service Fee	~ 5 Kg	S\$1.50	S\$2.00
(Pick & Pack)	~ 10 Kg	S\$2.00	S\$2.50
	~ 20 Kg	S\$2.50	S\$3.00
	~ 30 Kg	S\$3.00	S\$3.50
Grade Discount	Premium Grade >201	Not Applicable	N/A
	Gold Grade >1001		10%
	VIP Grade >2001		15%
Qty Surcharge	1-5 Qty	Free	
	every 5 Qty after	S\$0.30	
Material Surcharges	Mailer bags	-	S\$0.20
	Box Type #1 (25x13x11)	-	S\$0.30
	Box Type #2 (27x21.5x15)	-	S\$0.40
	Box Type #2-1 (20x25x29)	-	S\$0.60
	Box Type #3 (36x36x36)	-	S\$1.10
	Box Type #4 (60x60x40)	-	S\$2.90
	Bubble Wrap	S\$0.40	
Storage Fee	~ 15 Days	Free	
(Ambient)	~ 30 Days	S\$15/M/CBM	
	~ 60 Days	S\$30/M/CBM	
	~ 90 Days	S\$60/M/CBM	
	~ 180 Days	S\$90/M/CBM	
	+ 180 Days	S\$120/M/CBM	
Others	SKU Labeling Charge	S\$0.15 per pcs	
	Returns Handling Charge	S\$1.50 per parcel	
	Disposal Charge	S\$0.20 per pcs	
	Shipback Charge	S\$0.20 per pcs	
<b>B2B Process</b>	B2B withdrawal	Charging by SKU: S\$10 (1-10 SKUs)	
		(every 10 SKUs after S\$5)	
		ex) 10 SKU = S\$10	
	11~20 SKU = S\$15		
	<b>B2B withdrawal / Qty Charge(NEW)</b>		

		New	
		Qoo10 Qprime	SmartShip Others
		\$1.50	S\$2.00
		\$2.00	S\$2.50
		\$2.50	S\$3.50
		\$3.00	S\$4.50
		\$3.50	S\$5.50
Not Applicable			N/A
			5%
			10%
		Free	
		S\$0.50	
	-		S\$0.20
	-		S\$0.30
	-		S\$0.40
	-		S\$0.60
	-		S\$1.10
	-		S\$2.90
		S\$0.40	
		Free	
		S\$15/M/CBM	
		S\$30/M/CBM	
		S\$60/M/CBM	
		S\$90/M/CBM	
		S\$180/M/CBM	
		S\$0.30 per pcs	
		S\$1.50 per parcel	
		S\$0.30 per pcs	
		S\$0.30 per pcs	
		Charging by SKU: S\$15 (1-10 SKUs)	
		(every 5 SKUs after S\$5)	
		ex) 10 SKU = S\$15	
		11~15 SKU = S\$20	

Charge Type	Description	Qoo10 Qprime	Remark
Cargo Admin & Handling Fee	Processing cargo & D/O	S\$20/Cargo & D/O	D/O & Cargo belonging to the same shipment must be delivered to the warehouse within the same working day. Cargo volume must not exceed 100 pallets per each cargo and D/O.
SKU Inbound Fee	SKU Counting & Location	S\$0.02/qty	Based on completion

Description	Qoo10 Qprime
Processing cargo & D/O	S\$20/Cargo & D/O
<b>SKU Counting &amp; Location</b>	<b>S\$0.05/qty</b>

**B2B(3PL)**

S/N	Description	Charges Per Container	Remark
1	Unstuffing by Palletize(20ft)	S\$100	*Unstuffing of Standard pallet(Exclude odd size packages) *Kindly Pre-alert at least 1 business in advance
2	Unstuffing by Palletize(40ft)	S\$150	*Overtime(Monday to Friday 18:00 ~ 23:59 hrs, Saturday 12:30 hrs-23:59 hrs): 1.5x given rate *Sunday, Public Holidays and Midnight : is 2x the given rates
3	Unstuffing by loose(20ft)	S\$150	*Unstuffing of Standard Cartons only(Exclude odd size packages) *Kindly Pre-alert at least 1 business in advance

Charges Per Container	Remark
S\$100	*Unstuffing of Standard pallet(Exclude odd size packages) *Kindly Pre-alert at least 1 business in advance
S\$150	*Overtime(Monday to Friday 18:00 ~ 23:59 hrs, Saturday 12:30 hrs-23:59 hrs): 1.5x given rate
<b>S\$250</b>	<b>*Unstuffing of Standard Cartons only(Exclude odd size packages) *Kindly Pre-alert at least 1 business in advance</b>

4	Unstuffing by loose(40ft)	S\$280	business in advance *Overtime(Monday to Friday 18:00 ~ 23:59 hrs, Saturday 12:30 hrs-23:59 hrs): 1.5x given rate *Sunday, Public Holidays and Midnight : is 2x the given rates
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S\$400	*Overtime(Monday to Friday 18:00 ~ 23:59 hrs, Saturday 12:30 hrs-23:59 hrs): 1.5x given rate
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