

Qxpress SG Service Rates

Effective since 01 Jan, 2023

(Exclusive of 8% GST)

Service Type	Description	Fulfilment Services	
		SmartShip & Qoo10	Qprime
Basic Service Fee	~ 5.0 Kg	\$S2.00	\$S1.50
	~ 10.0 Kg	\$S2.50	\$S2.00
	~ 15.0 Kg	\$S3.00	\$S2.50
	~ 20.0 Kg		
	~ 25.0 Kg	\$S3.50	\$S3.00
	~ 30.0 Kg		
Grade Discount	Premium Grade	N/A	N/A
	Gold Grade	10%	
	VIP Grade ³⁾	15%	
Quantity Surcharge	1-5 Qty	Free	
	every 5 Qty after	\$S0.30	
Additional QFS Charges	Cool Items	\$S1.00	
	Chilled Items	\$S1.50	
	Frozen Items	\$S2.00	

Remarks

1. "Standard" means for the Standard Grade of Qxpress Delivery Services.
 2. "Quick" means for the Pickup & Delivery Services within the designated timeslot.
 3. The Account Grade shall be evaluated by every 2 months. (Feb, Apr, Jun, Aug, Oct & Dec)
- VIP:** More than 2,001 parcels in the peak month during latest 2 months. **Gold:** more than 1,001 parcels. **Premium:** more than 201 parcels

Stored Days	Storage Fee	
	General Commodities	Cool Storage
Under 15 Days	Free	
Under 30 Days	\$S15.00 per Month/CBM	\$S20.00 per Month/CBM
Under 60 Days	\$S30.00 per Month/CBM	\$S45.00 per Month/CBM
Under 90 Days	\$S60.00 per Month/CBM	\$S90.00 per Month/CBM
Under 180 Days	\$S90.00 per Month/CBM	\$S135.00 per Month/CBM
Above 180 Days	\$S120.00 per Month/CBM	\$S180.00 per Month/CBM

Other Charges			
SKU Labeling Charge		per pcs	\$S0.15
Return Handling Charge		per parcel	\$S1.50
Shipback Charge		per pcs	\$S0.10
Disposal Charge		per pcs	\$S0.20
Customer Inquiry Handling Charge		per transaction	\$S0.10