

QFS Rates for Qoo10 Accounts

Effective since 3 Jan, 2022

Service Type	Description	Fulfilment Services	
		Prime Mart	Qoo10 Ordinary/Smartship
Basic Service Fee	~ 5.0 Kg	\$S\$1.50	\$S\$2.00
	~ 10.0 Kg	\$S\$2.00	\$S\$2.50
	~ 15.0 Kg	\$S\$2.50	\$S\$3.00
	~ 20.0 Kg		
	~ 25.0 Kg	\$S\$3.00	\$S\$3.50
	~ 30.0 Kg		
Qty Surcharge	1-5 Qty	Free	
	every 5 Qty after	\$S\$0.30	
Packing Material Charge	Bubble Wrap (Per Parcel)	\$S\$0.30	
Grade Discount	Premium Grade	N/A	N/A
	Gold Grade		10%
	VIP Grade ³⁾		15%
Additional QFS Charges	Cool Items	\$S\$1.00	
	Chilled Items	\$S\$1.50	
	Frozen Items	\$S\$2.00	

Remarks

- The Account Grade shall be evaluated by every 2 months. (Feb, Apr, Jun, Aug, Oct & Dec)
VIP: More than 2,001 parcels in the peak month during latest 2 months
Gold: more than 1,001 parcels
Premium: more than 201 parcels

Stored Days	Storage Fee	
	General Commodities	Cool Storage
Under 15 Days	Free	Free
Under 30 Days	S\$15.00 per Month/CBM	S\$20.00 per Month/CBM
Under 60 Days	S\$30.00 per Month/CBM	S\$45.00 per Month/CBM
Under 90 Days	S\$60.00 per Month/CBM	S\$90.00 per Month/CBM
Under 180 Days	S\$90.00 per Month/CBM	S\$135.00 per Month/CBM
Above 180 Days	S\$120.00 per Month/CBM	S\$180.00 per Month/CBM

--

Other Charges		
SKU Labeling Charge	per pcs	S\$0.15
Return Handling Charge	per parcel	S\$1.50
Shipback Charge	per pcs	S\$0.10
Disposal Charge	per pcs	S\$0.20
Customer Inquiry Handling Charge	per transaction	S\$0.10

General Terms & Conditions Apply.