

Services Rates for Qoo10 Sellers

Effective since 1 Nov, 2020

(Inclusive of 7% GST)

Service Type	Description	Fulfilment Services		Delivery: Standard ¹⁾				Delivery: Quick ²⁾			
		Prime Mart	Qoo10 Ordinary	Qoo10 Ordinary	Prime Next Day			Qoo10 Ordinary	Prime Today		
					Start	Add	Max		Start	Add	Max
Basic Service Fee	~ 5.0 Kg	\$S1.00	\$S1.50	\$S3.99	\$S1.00	1) if AMT <= \$S60 Parcel Amount * 3% 2) if AMT > \$S60, (\$S60*3%) + ((Amount-\$S60)*1%)	\$S3.99	\$S4.99	\$S2.00	1) if AMT <= \$S100, Parcel Amount * 3% 2) if AMT > \$S100, (\$S100*3%)+((Amount-\$S100)*1%)	\$S6.99
	~ 10.0 Kg	\$S1.50	\$S2.00	\$S6.49							
	~ 15.0 Kg	\$S2.00	\$S2.50	\$S8.99	\$S1.50		\$S7.99		\$S2.50		\$S9.99
	~ 20.0 Kg			\$S11.49							
	~ 25.0 Kg	\$S2.50	\$S3.00	\$S14.99	\$S2.00		\$S9.99		\$S3.00		\$S12.99
	~ 30.0 Kg			\$S18.49							
Grade Discount	Premium Grade	N/A	N/A	7%	N/A			N/A			
	Gold Grade		10%	10%							
	VIP Grade ³⁾		15%	15%							
Additional QFS Charges	Cool Items	\$S1.00	\$S1.50	N/A				N/A			
	Chilled Items	\$S1.50	\$S2.00								
	Frozen Items	\$S2.00	\$S2.50								
Distance Surcharge (Quick Only)	5.01 Km ~ 10.0 Km	N/A		N/A				\$S1.00 per every 5Km for +10Km (max \$S9.99)	N/A		
	10.01 Km ~ 15.0 Km										
	15.01 Km ~ 20.0 Km										
	20.01 Km ~ 25.0 Km										
	25.01 Km ~ 30.0 Km										
	30.01 Km ~										
Size Surcharge (Total of W+L+H)	160cm ~ 180cm	N/A		\$S3.00				N/A			
	180cm ~ 200cm			+\$S2.00 per every 20cm							
	200cm ~ 260cm			+\$S2.50 per every 20cm							
	260cm ~ 300cm			+\$S3.00 per every 20cm							
Secured Services (per Parcel Amount)	\$S300 ~ \$S1,000	N/A		Parcel Amount * 1%, Max \$S5.00				Parcel Amount * 1%, Max \$S5.00			
	\$S1,000 ~ \$S2,000										
	\$S2,000 ~ \$S3,000										
Pickup Services Fee		N/A		Free				Included			

Remarks

- "Standard" means for the Standard Grade of Qxpress Delivery Services.
- "Quick" means for the Pickup & Delivery Services within the designated timeslot.
- The Account Grade shall be evaluated by every 2 months. (Feb, Apr, Jun, Aug, Oct & Dec)
VIP: More than 2,001 parcels in the peak month during latest 2 months, **Gold:** more than 1,001 parcels, **Premium:** more than 201 parcels

Stored Days	Storage Fee	
	General Commodities	Cool Storage
Under 30 Days	Free	Free
Under 60 Days	\$S30.00 per Month/CBM	\$S45.00 per Month/CBM
Under 90 Days	\$S60.00 per Month/CBM	\$S90.00 per Month/CBM
Under 180 Days	\$S90.00 per Month/CBM	\$S135.00 per Month/CBM
Above 180 Days	\$S120.00 per Month/CBM	\$S180.00 per Month/CBM

Other Charges		
SKU Labeling Charge	per pcs	\$S0.15
Return Handling Charge	per parcel	\$S1.50
Shipback Charge	per pcs	\$S0.10
Disposal Charge	per pcs	\$S0.20
Customer Inquiry Handling Charge	per transaction	\$S0.10

General Terms & Conditions Apply.

Qxpress Pte Ltd.